

# The Maintenance Excellence Institute

Worldwide Services – Measured Shop Level Results

[www.PRIDE-in-Maintenance.com](http://www.PRIDE-in-Maintenance.com)

## ABOUT THE MAINTENANCE EXCELLENCE INSTITUTE



### We Build Upon the Basics

We strongly believe in basic maintenance best practices as being essential for profit-centered maintenance. We understand the need for the traditional reliability-centered maintenance and TPM- type processes. However we build upon the basics and then go well beyond the traditional RCM/TPM approaches with

Continuous Reliability Improvement<sup>SM</sup> (CRI). Our improvement strategy includes all maintenance resources, equipment and facility assets as well as the crafts people and equipment operators. It also includes MRO materials management assets, maintenance informational assets and the added value resource of synergistic team-based processes.

### Our Mission

To achieve profit optimization and to maximize customer satisfaction for public and private sector clients with Continuous Reliability Improvement<sup>SM</sup> of all maintenance resources. We add value and validate results during a long-term commitment to each client with a proven profit-centered maintenance strategy.

### Our Vision

To achieve PRIDE in Maintenance<sup>SM</sup> from within the crafts work force and their maintenance leaders. To have top leaders realize the true value of their total maintenance operation and then take positive action to achieve maintenance excellence.

### Our Value

The cornerstone value of The Maintenance Excellence Institute is to implement profit-centered practices and attitudes in large and small plant maintenance operations, healthcare and fleet operations. We add measurable value to facilities management operations and to governmental and to educational systems at all levels. Our mission is our vision to add measurable value during the long-term growth of each organization within our selected client base.

From an ethical standpoint, service organizations like ours cannot guarantee savings nor be paid based upon the actual client savings. We provide value and results for each client immediately with our Scoreboard for Maintenance Excellence Assessment process. However, I can personally guarantee we will bring the firepower to reinforce your current needs to top leaders in your organization!

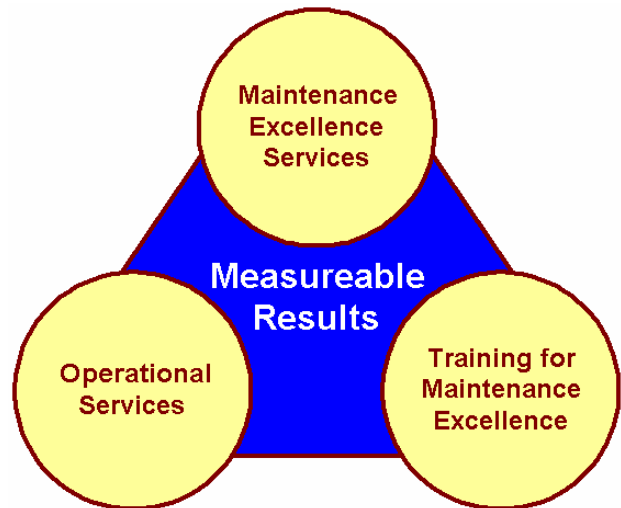
*Ralph W. "Pete" Peters* Founder/President

### Your Gained Value

We help you gain people with PRIDE in Maintenance-----*People Really Interested in Developing Excellence in Maintenance*. They are your internal people with greater PRIDE in Maintenance who will add value to their own unique maintenance operation by implementing today's proven best practices for maintenance excellence. Your gained value is a measurable return on investment from our unique approach and from the contributions of your team.

### Profit-Centered Results

We work together to achieve your goals and to validate the projected results we set out together to achieve. The Maintenance Excellence Institute is an Alliance of highly qualified individuals, other consulting organizations, selected MRO manufacturers and maintenance service providers in collaboration, with cooperation and commitment to serve you. Our capabilities with Alliance Members expand to cover the total scope of maintenance operations improvement.



You gain value with measurable results from our profit-centered approach to **Maintenance Excellence Services**, **Operational Services** and from our **Training for Maintenance Excellence**.

### The Maintenance Excellence Institute

6809 Foxfire Place, Raleigh, NC 27615 and 2625 East Beach Drive, Oak Island, NC 28465

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## Maintenance Excellence Services

We recommend that you begin with a Maintenance Excellence Assessment to “determine where you are” with opportunities for improvement. Then let us help you apply today’s best practices for maintenance excellence to:

- Implement Preventive and Predictive Maintenance Technology
- Achieve Effective Planning and Scheduling
- Improve Maintenance Storeroom Operations
- Develop Improved MRO Materials Management
- Go Beyond RCM and TPM with Continuous Reliability Improvement (CRI)<sup>SM</sup>
- Maximize Asset Uptime and Overall Equipment Effectiveness (OEE)
- Increase Craft Wrench Time and Overall Craft Effectiveness (OCE)<sup>SM</sup>
- Achieve Benefits from Effective Craft Skills Development
- Develop Operator-Based Maintenance for PRIDE in Ownership
- Select and Implement Effective CMMS/EAM
- Implement Profit-Centered Maintenance Performance Measurement
- Provide Critical Asset Performance Facilitation
- Evaluate Contracted Maintenance Services
- Conduct Facility and Critical Asset Condition Assessments
- Perform Energy Management, Security and Regulatory Compliance Audits

## Operational Services

**Operational Services** provide: highly qualified, temporary resources to manage and lead plant maintenance (or facilities management) operations over a short duration, transitional period of time. They also provide effective leadership to implement your strategic, tactical or operational improvement plans while in a temporary services role. **Operational Services** provide grass roots support to successful implementation of today’s best maintenance practices and achieve the results we define during a **Maintenance Excellence Services** engagement. Our capabilities for **Operational Services** include:

- Managing and Leading Your Total Maintenance Operation as manager or supervisor
- Serving as Your Chief Maintenance Officer (CMO) for a larger multiple site operation
- Providing Planning For Maintenance Excellence as interim staff planners at all levels
- Managing Storeroom Operations and Providing Support for Modernization
- Managing and Leading Your Craft Skills Development
- Performing Critical Asset Performance Facilitation and PM/PdM Program Development

## Training for Maintenance Excellence

Our Training for Maintenance Excellence Service is a very essential element of our proven approach. Our suite of over 25 TrueWorkShop focus on creating organizational awareness and an internal understanding that maintenance must be managed and led as a profit center. Implementation of today’s best practices from each course is the goal.

**Training for Maintenance Excellence** can provide a measurable return on investment to justify your training dollars. The most beneficial part is that

**Training for Maintenance Excellence** “is not over when it’s over”. Following completion of each session, whether as an in-house presentation or a public session, there is a personalized follow-up scheduled for each participant. Personal follow-up and one on one coaching is to help you apply what you have learned. Course abstracts and objectives and a recommended approach for planning your **Training for Maintenance Excellence** are available.

- Advanced Maintenance Practices for Reliability & Maintenance Excellence
- Continuous Reliability Improvement for Rotating Equipment
- Maintenance Planning, Estimating and Scheduling
- Modernizing Maintenance Storerooms and MRO Materials Management
- Effective Maintenance Leadership for Improved Craft Productivity
- Go Lean for Maintenance Excellence
- Maximizing Value from Contract Maintenance Services
- Maximizing the Value from Your CMMS
- Continuous Reliability Improvement: Going Well Beyond RCM & TPM
- PRIDE-in-Maintenance I: *Crafts and Support Staff Only*

## Receive Your Free Copy Today!

For a free copy the E-Book, “Maximizing Maintenance Operations for Profit-Optimization” and receive more details about our services contact:

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