

The Maintenance Excellence Institute

Worldwide Services – Measured Shop Level Results
www.PRIDE-in-Maintenance.com

OPERATIONAL SERVICES

Temporary Resources for a Profit-Centered Maintenance Operation

Our unique Alliance of qualified individuals and organizations are also available to serve you with day-to-day **Operational Services** in addition to our **Maintenance Excellence Services** and **Training for Maintenance Excellence**.

Operational Services provide:

- Highly qualified, temporary resources to manage and lead plant maintenance (or facilities management) operations over a short duration, transitional period of time.
- Effective leadership to implement your strategic, tactical or operational improvement plans while in a temporary services role.



Operational Services Ensure Results:

Our approach is to provide long-term services to our clients working together to achieve your goals. Then we validate the projected results that we set out together to achieve. Our Alliance group is made up of experienced people who can manage and lead shop level maintenance operations, support planning for maintenance excellence or operate your storeroom.

Our **Operational Services** staff has **PRIDE** in **Maintenance** and are **People Really Interested in Developing Excellence** in Maintenance for your organization. We provide the knowledge, practical experience and commitment to help manage and lead your business as if it was their own business, while helping facilitate and validate improvements to your maintenance business processes. This will support your journey to maintenance excellence.

Value of Operational Services

Operational Services provide grass roots support to successful implementation of today's best maintenance practices and achieve the results we define during a **Maintenance Excellence Services** engagement.

The following **Operational Services** capabilities are available to improve your profitability, increase customer satisfaction and achieve maximum value.

● Manage and Lead Your Total Maintenance Operation

We provide staff to perform duties as first line supervision or as your maintenance manager or facilities manager while helping achieve improvement opportunities defined from our **Maintenance Excellence Services**.

● Serve as Your Chief Maintenance Officer (CMO)

We provide staff to perform or to facilitate a new C-Position role as Chief Maintenance Officer. The CMO is responsible for all physical assets across a multiple site operation. We help ensure best practices across all sites, promote maximum uptime of critical assets, and effective use of CMMS/FMMS/EAM across the organization. The CMO supports standard practices for continuous reliability improvement, lower life cycle costs and consistent performance measurement ensuring maintenance is becoming a key contributor to profit optimization



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- **Provide Planning For Maintenance Excellence**

We provide staff to perform duties as your maintenance planner for shop level tasks or to cover turnarounds, shutdowns and facilities construction and renovation operations. We also provide staffing to serve as planners/on the job trainers and coaches for the newly created maintenance planning function.

- **Manage Storeroom Operations and Provide On Site Support for Modernization**

We provide staff for day to day operation of your storerooms to include direct management, support to professional development of internal staff and for implementation of storeroom and MRO materials management best practices. We help ensure best practices such as bar code implementation, access control, cycle counting, e-procurement, parts database development for CMMS and on site support to overall storeroom modernization.

- **Manage and Lead Your Craft Skills Development**

We will coordinate and manage overall craft skills development program for client including operators who will assume maintenance-related tasks. We provide staff to achieve **PRIDE in Maintenance** starting with craft work skills assessments, determining skill levels required and developing a program that meets current skill deficiencies. We also provide support in developing and implementing a multi-skills strategy and maintenance incentive plans.

- **Perform Critical Asset Performance Facilitation and PM/PdM Development**

We provide staff to perform duties as critical asset performance facilitators and for PM/PdM program renewal or initial development during new site start up. We also provide staffing to serve as on the job trainers and coaches for new critical asset performance facilitation function within large multiple site operations.

The Value of Operational Services

We are truly in the trenches to help ensure successful implementation, to achieve projected results and to gain value. **Operational Services** add measurable value to significantly strengthen your overall results as well as:

- You gain value from the contributions of your **PEOPLE** that we work with each day.
- You gain **PEOPLE** with **PRIDE in Maintenance-**

People Really Interested in Developing Excellence in Maintenance.

- You gain **PEOPLE** who will add even greater value to their own maintenance operation after we have completed our **Maintenance Excellence** and **Operational Services** assignments.

Receive Your Free Copy Today!

We also provide **Maintenance Excellence Services** and **Training for Maintenance Excellence** to support our Operational Services at your site. For more information and details on all services plus a free E-Book copy of "Maximizing Maintenance Operations for Profit-Optimization" contact:

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